

Refund Policy

Updated: June 2025

At **Honestus Enterprises**, client satisfaction is a priority. Due to the nature of personalized administrative work, we offer limited refunds under the following conditions:

Eligibility for Refunds

- **Cancellations made at least 24 hours in advance** of a scheduled service are eligible for a full refund or rescheduling at no extra cost.
- If **no work has been started**, and the client requests a cancellation within 24 hours of booking, a partial or full refund may be granted.
- If a service is **delivered with errors caused by us**, we will revise the work at no additional charge or offer a partial refund where appropriate.

Non-Refundable Situations

- Refunds will **not** be issued for completed services or work already delivered.
- **Last-minute cancellations** (less than 24 hours) are not eligible for refund unless due to verified emergency.
- Failure to provide necessary information or materials that delays service is not grounds for a refund.

Requesting a Refund

To request a refund or revision, please email:  info@honestusenterprises.com.

Include your full name, service type, date of service, and reason for the request. We review all requests within **3 business days** and respond promptly.

Contact

For questions or concerns about this Refund policy, please email us at:
info@honestusenterprises.com