#### **Terms and Conditions**

**Updated: June 2025** 

#### 1. Services Provided

Honestus Enterprises offers non-legal administrative support including letter writing, form assistance, appointment scheduling, document organization (electronic), and formatting. All services are personalized and carried out by a single consultant.

# 2. Confidentiality

Your privacy matters. All client information, documents, and communications are treated with strict confidentiality and will never be shared, sold, or disclosed without your consent—unless required by law.

### 3. Payment & Bookings

Full payment is required at the time of booking unless otherwise arranged. Payments are accepted via PayPal, credit/debit card, Zelle, etc. Custom or complex projects may require a deposit.

# 4. Cancellations & Rescheduling

Appointments may be rescheduled up to 24 hours in advance. Cancellations with less than 24 hours' notice may incur a cancellation fee. No-shows are non-refundable.

#### 5. Turnaround Time

Most services are completed within 1–3 business days, depending on complexity. Rush services may be available for an additional fee—please inquire in advance.

### 6. Limitations

Honestus Enterprises <u>does not</u> offer legal, financial, or medical advice. All support is administrative in nature and based on the information provided by the client.

# 7. Digital Delivery

Documents are shared via secure email or client-preferred platforms. Clients are responsible for reviewing and approving final drafts before submission or use.

#### 8. Right to Refuse Service

We reserve the right to decline or discontinue service if a request is inappropriate, unlawful, or beyond the scope of administrative support.